Lead Consultant Credentials

Carole Little assumed responsibilities as President of Northwest Assistance Ministries (NAM) in March of 2001, a year that marked the arrival of Tropical Storm Allison when she quickly demonstrated her



capable leadership. Additionally, she transitioned the organization from a deficit position within the first nine months of her tenure. Little became a tireless advocate and a voice for those who were struggling.

Little blends business acumen with a wealth of social service expertise. This unique mix of skill and experience proved invaluable in NAM's comprehensive social service response to Tropical Storm Allison, Hurricanes Katrina, Rita, Ike and Harvey. A respected community leader, Little can convene corporate, nonprofit, and public sectors to address key community issues.

Little launched a comprehensive long-term strategic plan for Northwest Assistance Ministries to encompass an integrated service model focused on transitioning individuals and families in crisis to a more stable existence. While inaugurating innovative strategies to expand NAM's services to address the growing numbers of seniors, children and families in crisis, the organization's assets doubled while the cash revenues tripled by 2018. The new Harrell Family Opportunity Center is one outcome of the plan, an effort assisting hard-working, lower income families in their own efforts to achieve their dreams of financial stability, safe and affordable housing, and success for their children.

In her previous role at Target Hunger, a United Way Hunger Relief agency, Little transitioned the agency, located in Houston's impoverished Fifth Ward, from a United Way program to a thriving independent agency. Little holds a master's degree in Organizational Management and earned a Non-Profit Management Certificate from the Graduate School of Social Work at the University of Houston, Texas. Prior professional assignments include various positions within the Texas Department of Human Services. Little is married, has 2 grown children and a granddaughter. Little has served on numerous community boards including the Finance Committee of the Better Business Bureau, the North Harris Alliance for Education Executive Board, and the University of Houston Downtown Non-profit Advisory Board. She is the recipient of the 2017 AAUW Community Service Woman of the Year Award, the 2017 Texas Education Agency, and 2014 Community Literary Hero Award just to name a few. Little continues to fight to create more vibrant communities through her current role as President and Lead Consultant with ThirdSector Consultants where she partners with non-profits of all sizes to build capacity and focus more on mission.